GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI TRANSPORT DEPARTMENT, CO-ORDINATION BRANCH 5/9, UNDER HILL ROAD, DELHI – 110054

F.19(55)/Sectt./TPT/2025/56

Date: 27.03.2025

To,

Deputy Secretary (Question Cell), Delhi Legislative Assembly, Government of NCT of Delhi, Old Secretariat, Delhi-110054.

List of Questions for the meeting of the House on 28/03/2025, Unstarred Sub: question no.229 raised by Sh. Virendra Singh Kadian.

Sir,

With reference to the letter dated 18/03/2025 received from Deputy Secretary (Question Cell), Delhi Legislative Assembly, Government of NCT of Delhi through vide letter dated 19/03/2025, received in this Office dated 20/03/2025 at 5:00 PM on the subject cited above. I am directed to forward the reply/information of Transport Department, Govt. of NCT of Delhi which is enclosed.

This issues with the prior approval of the Minister of Transport.

Encl: as above

Volhenendra

Spl. Commissioner (Transport)

F.19(55)/Sectt./TPT/2025/56

Date: 27 03. 2025

Copy for information to:

1. PS to ACS-cum-Commissioner (Transport)

2. PS to Spl. Commissioner (Transport)

Spl. Commissioner (Transport)

विभाग का नाम- परिवहन विभाग, दिल्ली सरकार

प्रश्न संख्या—229

सदस्य का नाम- श्री विरेंद्र सिंह कादियान

क्या माननीय परिवहन मंत्री जी यह बताने की कृपा करेंगे किः

क0 सं0	प्रश्न	उत्तर
क.	परिवहन विभाग की कितनी सेवाएँ 'फेसलेस मोड' में उपलब्ध है	परिवहन विभाग की 47 सेवाएँ 'फेसलेस मोड' में उपलब्ध है
	*	
ख.	विगत पाँच वर्षों में कितने नागरिकों ने परिवहन विभाग की 'फेसलेस सेवाओं का लाभ उठाया	
ग.	वित्त वर्ष 2023—24 व 2024—25 में प्रत्येक फेसलेस सेवा के लिए 'क्लियरेंस, अप्रूवल की दर क्या रही है और	अनुलग्नक संलग्न है।
ਬ.	फेसलेस मोड में प्रस्तुत की जाने वाली सेवाओं में प्रत्येक में पेंडेंसी की मौजूदा स्थिति क्या है?	,

यह उत्तर मा0 मंत्री महोदय (परिवहन विभाग) के अनुमोदन के पश्चात जारी किया गया है।

हस्ताक्षर

विशेष आयुक्त (परिवहन विभाग)

Annexux - 2-

Point 2

DLREPLACE DL EXTRACT CHNG ADDR IN CL CHANGE DL DOB ALTR NAME IN DL ALTR DL PHOTO+ ADD A COV TO DL Service/Transaction HAZRDUS ENDOR. CHANGE DL ADDR. IDP TO DL HOLDR DUPL PSV BADGE No. of Faceless Applications Received related to DL during 19-02-2021 **Grand Total** SURRENDER COVS RENEWAL+ReTest RENEWAL OF DL RENEWAL OF CL ISSUE PSV BADGE ISSUE OF CL ISSUE NEW DL. ISSUE DUPL DL. ISSUE DUPL CL L FOR AEDL to 24-03-2025 as per sarathi portal as on 25-03-2025 No. of Applications Received 353271 1870189 208617 101473 953762 53847 17631 35800 55502 13761 55249 15818 1247 2793 717 244

2865845	
209	Transfer of Permit (Death Case)
42032	Transfer of Permit
1098/0/	Transfer of Ownership
6096	Retention of Registration No
1000/1	Renewal of Permit Authorization
121636	Renewal of Permit
433	Permit Surrender
52842	Permanent Surrender of Permit
384538	Issue of NOC
796881	Issue of Duplicate RC
534668	Hypothecation Termination
7032	Hypothecation Continuation
238049	Hypothecation Addition
22000	Fresh Permit
TOOT	Duplicate Permit
4004	Dealer Issue/Renewal of Trade Certificate
204//	Change of Address in RC
No. of Applications Received	Service/Transaction
se as on 25.03.2025	24.03.2025 as per vahan database as on 25.03.2025
lated to RC during 19.02.2021 to	Number of Faceless Applications Received related to RC during 19.02.2021 to

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9035	7087		29151	LL FOR AEDL
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3511	3754		1484/	DL EXTRACT
7395	13866		203	CHNG ADDR IN CL
1/2	212		252	CHANGE DL DOB
	TO	25	300	CHANGE DE ADDR.
		79941	83189	7770
72938	79559		4146	ALTR NAME IN DL
1690	1740		1	ADD A COV TO DL
	1		1000	27
2024-25 (till 24-03-2025)	2023-24	2024-25 (till 24-03-2025)	2023-24	Service/Transaction
	No. of Applications Approved	s Received	No. of Applications Received	
	aciii borcai	No. of Faceless Applications Received and Approved related to DL as Pei sa	No. of Faceless Applications Recei	
	or carathi nortal as on 75-03-7073	מ זכן הל לב לבול בו בי בי בי בי בי בי בי		

ed and Approved related to RC as per variant database as of 20025 s Received No. of Application A203 A203 A203 A203 A203 A203 A203 A203			5100/8	748163	Grand Total
No. of Faceless Applications Received and Approved related to KL as per variant nationase as in European (in the content of	595906	722281	670513		Transfer of Permit (Death Case)
No. of Faceless Applications Received and Approved related to KC as per Variant Dadasce as of 2007-201. No. of Applications Received No. of Applications Approved	101000	55	386	55	Harrison of Commit (Donth Comm)
No. of Faceless Applications Received and Approved related to KL as per Varian Indicators approved No. of Applications Received No. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 2023-24 2024-25 (till 24-03-2025)	988	11855	9275	11909	Transfer of Permit
No. of Faceless Applications Received and Approved related to KC as per Variant Idalabase as of 2007-2007 No. of Applications Received No. of Applications Approved No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 2024-25 (till 24-03-2025)	8778	1 [[]	268498	291434	Transfer of Ownership
No. of Faceless Applications Received and Approved related to KC as per variant advances on 2002-24 No. of Applications Approved No. of Applications Approved No. of Applications Approved No. of Applications Approved Approved No. of Applications Approved 2023-24 2024-25 (till 24-03 2023-24 2023-25 2023-25 2023-24 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25 2023-25	238723	281765	OGOT	1591	Retention of Registration No
No. of Faceless Applications Received and Approved related to KC as per variant Database as Differential Sections No. of Applications Approved No. of Applications Approved No. of Applications Approved No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) 2023-24 2024-25 (till 24-03-2025) 2023-24 2024-25 (till 24-03-2025) 2023-24 2024-25 (till 24-03-2025)	1630	1581	1606	7007	Renewal of Permit Authorization
No. of Faceless Applications Received and Approved related to KC as per variant behaves as of 2000. No. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) 2023-24 2024-25 (till 24-03-2025) 2023-24 2023-24 2024-25 (till 24-03-2025) 2023-24 2023-24 2024-25 (till 24-03-2025) 2023-24 2023-24 2023-24 2023-24 2023-24 2023-24 2023-24 2023-24 2023-24 2023-24 2023-25 (till 24-03-2025) 2023-25 (till 24-03-2	20102	25668	25898	75837	To come
No. of Faceless Applications Received and Approved related to KC as per variant adaptace as of 2003-24 No. of Applications Approved	73769	31001	26397	31537	Renewal of Permit
No. of Faceless Applications Received and Approved related to RC as per Variant addacase as of 2003-24 No. of Applications Approved No. of Applications Received No. of Applications Received No. of Applications Approved Volume No. of Applications Received No. of Applications Approved Volume No. of Applications Received No. of Applications Approved Volume No. of Applications Approved	22959	21061	39	194	Permit Surrender
No. of Faceless Applications Received and Approved related to RC as per variant parameters of 20023-24 No. of Applications Approved No. of Applications Received No. of Applications Approved No. of Applications Approved Vo. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) Vo. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) Vo. of Applications Approved No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) Vo. of Applications Approved No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) Vo. of Applications Approved No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) Vo. of Applications Approved No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) Vo. of Applications Approved Applications Approved 2024-25 (till 24-03-2025) 2024-25 (till 24-03-2025) Vo. of Applications Approved Applications Approved 2024-25 (till 24-03-2025) 2024-25 (till 24-03-2025) Vo. of Facility Applications Approved Applications Approved 2024-25 (till 24-03-2025) 2024-25 (till 24-03-2025) Vo. of Facility	51	194	1	7007	Permanent Surrender of Permit
No. of Faceless Applications Received and Approved related to RC as per variant address as of 2002020 No. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 4912 2024-25 (till 24-03-2025) 3558 4912 4203 3558 4913 4203 133 133 133 1573 16807 16820 69767 69689 4013 1730 1943 1100 123847 97741 18256 108424 97852 105661	10083	11831	11171	1000	Issue of NOC
No. of Faceless Applications Received and Approved related to RC as per variant actabase as of 2002.22 No. of Applications Received No. of Applications Approved No. of Applications Approved ction 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) 4912 4203 4203 3558 358 72 133 1637 1637 1637 16807 69767 69767 69689 1943 1ion 123847 97741 118256 1ion 46655 38948 40764		TOGENT	97852	108424	
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No. of Faceless Applications Received and Approved related to RC as per variant actabase as of 20023-24 No. of Applications Received No. of Applications Approved ction No. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) No. of Applications Approved 4912 2024-25 (till 24-03-2025) 3558 2024-25 (till 24-03-2025) 4912 4203 72 133 133 13807 16820 16820 69689 16737 4008 1009 1943 1943 1943 4009 1009 1009 1009 1009	31239	42294	98036	1000+	Hypothecation Termination
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No. of Faceless Applications Received and Approved related to KC as per variant database as on 2003-24 No. of Applications Received No. of Applications Approved 2023-24 2024-25 (till 24-03-2025) 2023-24 2024-25 (till 24-03-2025) 4912 4203 358 138 72 133 133 16807 16820 16767 69689 69689	1173	1943	1730	0.000	Hypothecation Addition
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No. of Applications Approved	2024-25 (till 24-03-2025)	2023-24	() () () () () () () () () ()	No. of Application	Control Transportion
ndrdndse			Received	No of Application	
		C as per vanan database as on 23.03.2025	ed and Approved related to R	No of Eaceless Applications Receive	



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21688	Grand Total
	SURRENDER COVS
	RENEWAL+ReTest
0403	RENEWAL OF DL
340	RENEWAL OF CL
131	LL FOR AEDL
1095	ISSUE PSV BADGE
534	ISSUE OF CL
	ISSUE NEW DL.
2030	ISSUE DUPL DL.
2000	ISSUE DUPL CL
CTT	IDP TO DL HOLDR
117	HAZRDUS ENDOR.
	DUPL PSV BADGE
133	DLREPLACE
710	DL EXTRACT
9776	CHNG ADDR IN CL
A17	CHANGE DL DOB
72/4	CHANGE DL ADDR.
7757	ALTR NAME IN DL
1100	ALTR DL PHOTO+
1	ADD A COV TO DL
No. of Applications reliains	Service/Transaction
to 24-03-2025 as per sarathi portal as on 25-03-2025	to 24-03-2025 as per sarat
No. of Faceless Applications Pending related to DL during 19-02-2021	No. of Faceless Applications Pendi

14/239	Grand Total
2000	Transfer of Permit (Death Case)
03/	Transfer of Permit
7.03	Transfer of Ownership
55056	Retention of Registration No
700	Renewal of Permit Authorization
2/27	Renewal of Permit
2413	Permit Surrender
10	Permanent Surrenace of Comme
1803	1330C Or 1300
16623	Issue of NOC
19268	Issue of Duplicate RC
33109	Hypothecation Termination
22100	Hypothecation Continuation
900	Hypothecation Addition
6985	Fresh Permit
1017	Duplicate Permit
20	Dedlet Issue/ Keisewai or Trees
8	Dealer Issue/Renewal of Trade Certificate
5294	Change of Address in RC
s Pendin	Service/Transaction
e as on 25.03.2025	24.03.2025 as per vahan database as on 25.03.2025
elated KC during 19.02.2021 to	Total number Faceless Applications Pending related KC during 19.02.2021 to

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