

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
TRANSPORT DEPARTMENT, CO-ORDINATION BRANCH
5/9, UNDER HILL ROAD, DELHI – 110054

F.19(55)/Sectt./TPT/2025/56

Date: 27.03.2025

To,

Deputy Secretary (Question Cell),
Delhi Legislative Assembly,
Government of NCT of Delhi,
Old Secretariat, Delhi-110054.

Sub: List of Questions for the meeting of the House on 28/03/2025, Unstarred question no.229 raised by Sh. Virendra Singh Kadian.

Sir,

With reference to the letter dated 18/03/2025 received from Deputy Secretary (Question Cell), Delhi Legislative Assembly, Government of NCT of Delhi through vide letter dated 19/03/2025, received in this Office dated 20/03/2025 at 5:00 PM on the subject cited above. I am directed to forward the reply/information of Transport Department, Govt. of NCT of Delhi which is enclosed.

This issues with the prior approval of the Minister of Transport.

Encl: as above

Vishnuendra
Spl. Commissioner (Transport)

F.19(55)/Sectt./TPT/2025/56

Date: 27.03.2025

Copy for information to:

1. PS to ACS-cum-Commissioner (Transport)
2. PS to Spl. Commissioner (Transport)

Vishnuendra
Spl. Commissioner (Transport)

विभाग का नाम— परिवहन विभाग, दिल्ली सरकार

प्रश्न संख्या—229


सदस्य का नाम— श्री विरेंद्र सिंह कादियान

क्या माननीय परिवहन मंत्री जी यह बताने की कृपा करेंगे कि:

क0 सं0	प्रश्न	उत्तर
क.	परिवहन विभाग की कितनी सेवाएँ 'फेसलेस मोड' में उपलब्ध है	परिवहन विभाग की 47 सेवाएँ 'फेसलेस मोड' में उपलब्ध है
ख.	विगत पाँच वर्षों में कितने नागरिकों ने परिवहन विभाग की 'फेसलेस सेवाओं' का लाभ उठाया	अनुलग्नक संलग्न है।
ग.	वित्त वर्ष 2023-24 व 2024-25 में प्रत्येक फेसलेस सेवा के लिए 'क्लियरेंस, अप्रूवल' की दर क्या रही है और	
घ.	फेसलेस मोड में प्रस्तुत की जाने वाली सेवाओं में प्रत्येक में पेंडेंसी की मौजूदा स्थिति क्या है?	

यह उत्तर मा0 मंत्री महोदय (परिवहन विभाग) के अनुमोदन के पश्चात जारी किया गया है।

हस्ताक्षर


विशेष आयुक्त (परिवहन विभाग)

No. of Faceless Applications Received related to DL during 19-02-2021 to 24-03-2025 as per sarathi portal as on 25-03-2025	
Service/Transaction	No. of Applications Received
ADD A COV TO DL	269
ALTR DL PHOTO+	3
ALTR NAME IN DL	17631
CHANGE DL ADDR.	353271
CHANGE DL DOB	2793
CHNG ADDR IN CL	1247
DL EXTRACT	53847
DIREPLACE	15818
DUPPL PSV BADGE	8
HAZRDUS ENDOR.	244
IDP TO DL HOLDR	55249
ISSUE DUPL CL	717
ISSUE DUPL DL	208617
ISSUE NEW DL	23
ISSUE OF CL	13761
ISSUE PSV BADGE	55502
LI FOR AEDL	101473
RENEWAL OF CL	35800
RENEWAL OF DL	953762
RENEWAL+ReTest	150
SURRENDER COVS	4
Grand Total	1870189

Number of Faceless Applications Received related to RC during 19.02.2021 to 24.03.2025 as per vahan database as on 25.03.2025	
Service/Transaction	No. of Applications Received
Change of Address in RC	20477
Dealer Issue/Renewal of Trade Certificate	45
Duplicate Permit	1081
Fresh Permit	67974
Hypothecation Addition	238649
Hypothecation Continuation	7032
Hypothecation Termination	534668
Issue of Duplicate RC	188962
Issue of NOC	384538
Permanent Surrender of Permit	52842
Permit Surrender	433
Renewal of Permit	121636
Renewal of Permit Authorization	100071
Retention of Registration No	6096
Transfer of Ownership	1098707
Transfer of Permit	42032
Transfer of Permit (Death Case)	602
Grand Total	2865845

Point 3

Service/Transaction	No. of Faceless Applications Received and Approved related to DL as per sarathi portal as on 25-03-2025	
	No. of Applications Received	
	2023-24	2024-25 (till 24-03-2025)
ADD A COV TO DL	1	2
ALTR NAME IN DL	4146	3675
CHANGE DL ADDR.	83189	79941
CHANGE DL DOB	826	25
CHNG ADDR IN CL	263	247
DL EXTRACT	14847	9236
DL REPLACE	3843	3719
HAZRDUS ENDOR.	60	60
IDP TO DL HOLDER	16896	16488
ISSUE DUPL CL	145	107
ISSUE DUPL DL.	47517	41105
ISSUE OF CL	4691	1340
ISSUE PSV BADGE	12195	8070
LL FOR AEDL	29151	33431
RENEWAL OF CL	7557	9691
RENEWAL OF DL	206888	222047
RENEWAL+ReTest	2	3
Grand Total	432218	429187

Service/Transaction	No. of Faceless Applications Received and Approved related to RC as per vahan database as on 25.03.2025	
	No. of Applications Received	
	2023-24	2024-25 (till 24-03-2025)
Change of Address in RC	4912	4203
Duplicate Permit	138	72
Fresh Permit	16807	16820
Hypothecation Addition	70213	69767
Hypothecation Continuation	2108	1730
Hypothecation Termination	123847	97741
Issue of Duplicate RC	46655	38948
Issue of NOC	108424	97852
Permanent Surrender of Permit	12502	11171
Permit Surrender	194	59
Renewal of Permit	31537	26397
Renewal of Permit Authorization	25837	25898
Retention of Registration No	1591	1696
Transfer of Ownership	291434	268498
Transfer of Permit	11909	9275
Transfer of Permit (Death Case)	55	386
Grand Total	748163	670513

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No. of Faceless Applications Pending related to DL during 19-02-2021 to 24-03-2025 as per sarathi portal as on 25-03-2025	
Service/Transaction	No. of Applications Pending
ADD A COV TO DL	7
ALTR DL PHOTO+	1
ALTR NAME IN DL	1109
CHANGE DL ADDR.	4752
CHANGE DL DOB	219
CHNG ADDR IN CL	26
DL EXTRACT	2716
DLEPLACE	153
DUP L PSV BADGE	0
HAZRDUS ENDOR.	24
IDP TO DL HOLDR	115
ISSUE DUPL CL	24
ISSUE DUPL DL.	2030
ISSUE NEW DL.	1
ISSUE OF CL	534
ISSUE PSV BADGE	1095
LL FOR AEDL	131
RENEWAL OF CL	343
RENEWAL OF DL	8403
RENEWAL+ReTest	5
SURRENDER COVS	0
Grand Total	21688

Total number Faceless Applications Pending related RC during 19.02.2021 to 24.03.2025 as per vahan database as on 25.03.2025	
Service/Transaction	No. of Applications Pending
Change of Address in RC	5294
Dealer Issue/Renewal of Trade Certificate	8
Duplicate Permit	20
Fresh Permit	1017
Hypothecation Addition	5369
Hypothecation Continuation	996
Hypothecation Termination	33189
Issue of Duplicate RC	19268
Issue of NOC	16623
Permanent Surrender of Permit	1803
Permit Surrender	10
Renewal of Permit	4413
Renewal of Permit Authorization	2437
Retention of Registration No	89
Transfer of Ownership	55956
Transfer of Permit	697
Transfer of Permit (Death Case)	50
Grand Total	147239