

राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार
खाद्य संरक्षा विभाग, 8वीं तल,
मयूर भवन, कनॉट प्लेस, नई दिल्ली-110001

सं.एफ 231(23)/डीओएफएस/मिस./विधानसभा/2023/ 5023

दिनांक:- 15-12-2023

सेवा में,

✓ उप-सचिव (प्रश्न शाखा)
दिल्ली विधानसभा सचिवालय,
राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार
पुराना सचिवालय, दिल्ली-110054.

विषय :- दिनांक 18.12.2023 को सदन की बैठक हेतु अतारांकित प्र.सं. 166 का उत्तर।

महोदय,

इस विभाग को उपरोक्त विषय में मेल द्वारा भेजे गए विधानसभा प्रश्न दिनांक को संदर्भ ग्रहण करें। प्रश्नों के उत्तर की वांछित 100 एवं 150 प्रतियाँ निर्धारित प्रपत्र में आवश्यक कार्यवाही हेतु भेजी जा रही हैं।

यह सूचना माननीय स्वास्थ्य मंत्री की स्वीकृति से जारी है।

संलग्नक-उपरोक्तानुसार।

भवदीय

रती 21/12/23
(सतीश कुमार गुप्ता)
पदनामिताधिकारी, खाद्य संरक्षा विभाग

सं.एफ 231(23)/डीओएफएस/मिस./विधानसभा/2023/
प्रतिलिपि :

दिनांक:-

- 1- निदेशक, सूचना एवं प्रकाशन विभाग, पुराना सचिवालय, ब्लॉक नं.-9, दिल्ली (प्रश्नों के उत्तर की 150 प्रतियाँ संलग्न हैं)

विभाग का नाम : खाद्य संरक्षा विभाग

विभाग का पता : आठवां तल, मयूर भवन, कनॉट प्लेस, नई दिल्ली-110001

अतारांकित प्रश्न संख्या : 166 अतारांकित

दिनांक : 18.12.2023

प्रश्नकर्ता का नाम : श्री जरनैल सिंह

क्या माननीय स्वास्थ्य मंत्री ये बताने की कृपा करेंगे कि :

	प्रश्न	उत्तर
क	दिल्ली में चलने वाले रेस्टोरेंट्स व मिठाई की दुकानों को खाने-पीने की चीजों से सम्बन्धित किन-किन नियमों का ध्यान रखना पड़ता है, इसकी विस्तृत जानकारी दी जाए:	दिल्ली में चलने वाले रेस्टोरेंट्स व मिठाई की दुकानों को खाने-पीने की चीजों से सम्बन्धित खाद्य संरक्षा अधिनियम, 2006 नियम व विनियम 2011 और खाद्य संरक्षण व मानक (खाद्य कारोबार का अनुज्ञापन और रजिस्ट्रीकरण) विनियम, 2011 के शेड्यूल-4 का पालन करना पड़ता है, जिसकी जानकारी उक्त विनियम में दी गई है।
ख	दिल्ली में खाने-पीने की वस्तु की क्वालिटी से सम्बन्धित यदि किसी नागरिक को शिकायत करनी है तो वह कहाँ पर सकता है:	विभाग ने जनशिकायत पंजीकरण के लिए निम्नलिखित सुविधाएँ प्रदान की हैं। टोल फ्री नं० 1800113921 ई-मेल cfss.delhi@nic.in PGMS LG Listening PGC (C P Gram) FoScos portal of FSSAI Twitter(X) : @foodsafetydelhi
ग	फूड सेफ्टी विभाग द्वारा दिल्ली में खाने-पीने का व्यवसाय करने वालों को क्वालिटी सुनिश्चित करने के लिए क्या प्रक्रिया अपनाई जाती है।	खाद्य संरक्षा विभाग द्वारा दिल्ली में खाने-पीने का व्यवसाय करने वालों को क्वालिटी सुनिश्चित करने के लिए निम्न कदम उठाते हैं:- 1. विभाग द्वारा दिल्ली में खाद्य कारोबारकर्ताओं से समय-समय पर जाँच के लिए खाद्य पदार्थों के नमूने उठाए जाते हैं। मानकों का उल्लंघन पाए जाने पर उनके विरुद्ध मुकदमें दर्ज किए जाते हैं। 2. विभाग द्वारा दिल्ली में सभी खाद्य कारोबारकर्ताओं को पंजीकृत किया जा रहा है। उन्हें पंजीकरण/लाइसेंस निर्गत किए जा रहे हैं।

सत्यमेव जयते

SATISH KUMAR GUPTA

Designated Officer/Licensing Authority
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		<p>3. विभाग द्वारा समय-समय पर क्वालिटी सुनिश्चित करने के लिए जागरूकता अभियान चलाये जा रहे हैं।</p> <p>4. विभाग द्वारा दिल्ली में खाद्य कारोबारकर्ताओं का समय-समय पर खाद्य संरक्षा अधिनियम, 2006 नियम व विनियम 2011 के तहत अनुसूची-4 के अनुसार निरीक्षण किया जाता है, कमी पाने पर सुधार नोटिस जारी किया जाता है।</p>
घ	क्या विभाग यह सुनिश्चित कर पा रहा है कि दिल्ली में बनने व बिकने वाला खाना विभाग द्वारा तय किये गए मापदंडों पर ठीक है: और	जी, हाँ।
ङ	विभाग को पिछले 3 वर्षों में कुल कितनी शिकायतें मिली हैं व उन सभी पर क्या कार्यवाही की गई इसका भी विस्तृत विवरण दिया जाए?	विभाग द्वारा पिछले 3 वर्षों, वर्ष 2020-21, 2021-22, 2022-23 में कुल 1319 शिकायतें प्राप्त हुई हैं। शिकायतों के तथ्यों के आधार पर खाद्य सुरक्षा एवं मानक अधिनियम 2006, नियम 2011 तथा विनियम 2011 के अन्तर्गत कार्यवाही की गई है। जिनका विवरण अनुलग्नक 'क' है।


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31/03/23 (अ)


DETAILS OF COMPLAINT & ACTION TAKEN ON PGMS FOR THE PERIOD OF 01/04/2020 TO 31/03/2023

S.no.	Department	Total Received	Total Pending	Total Overdue	Unclosed	Closed	Total	Disposed %
1	North West	161	0	0	161	0	161	100%
2	West	123	0	0	123	0	123	100%
3	Central District	107	0	0	107	0	107	100%
4	North District	99	0	0	99	0	99	100%
5	East	89	0	0	89	0	89	100%
6	South West	87	0	0	87	0	87	100%
7	Shahdara	80	0	0	80	0	80	100%
8	South East	63	0	0	63	0	63	100%
9	New Delhi	62	0	0	62	0	62	100%
10	GRO	61	0	0	61	0	61	100%
11	North East District	58	0	0	58	0	58	100%
12	South	48	0	0	48	0	48	100%
	Total	1038	0	0			1038	100%


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**Details of LG Listening Post Complaint details for the Period
of 01/04/2020 to 31/03/2023**

S.no.	Department	<u>Total Received</u>	<u>Total Pending</u>	<u>Total</u>	<u>Disposed %</u>
1	North West	25	0	25	100%
2	South West	19	0	19	100%
3	Central	15	0	15	100%
4	New Delhi	13	0	13	100%
5	West	13	0	13	100%
6	GRO	11	0	11	100%
7	East	10	0	10	100%
8	South East	10	0	10	100%
9	North	9	0	9	100%
10	South	9	0	9	100%
11	Shahdara	8	0	8	100%
12	North East	1	0	1	100%
	Total	143	0	143	100%


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Department of Food Safety, Govt. of NCT of Delhi
Query Based Report

Period of Report: 01/04/2020 to 31/03/2023

Grievance Current Status: All (Total Received)


S. No.	Registration Number	Name	Received Date	Current Status	Pending with
1	DARPG/E/2020/08273	Vishal garg	2020-05-13	Final Closure	Grievance is closed.
2	DARPG/E/2021/18092	KDAS JOURNALIST	2021-07-06	Final Closure	Grievance is closed.
3	DARPG/E/2021/19989	Nitin Shorawal	2021-10-01	Final Closure	Grievance is closed.
4	DARPG/E/2021/33932	Ramakrishnan P. U.	2021-11-22	Final Closure	Grievance is closed.
5	DARPG/E/2022/19825	Jitender Kumar Dhawan	2022-07-19	Final Closure	Grievance is closed.
6	DARPG/E/2022/26202	Sanjay	2022-09-09	Final Closure	Grievance is closed.
7	DARPG/P/2022/02881	Neeraj Singh	2022-11-30	Final Closure	Grievance is closed.
8	DHLTH/E/2021/20129	Akash Das	2021-11-23	Final Closure	Grievance is closed.
9	DHLTH/E/2022/08266	B R Sharma	2022-11-21	Final Closure	Grievance is closed.
10	DHLTH/E/2022/14195	MANMOHAN AHUJA	2022-09-30	Final Closure	Grievance is closed.
11	DHLTH/E/2022/17554	JITENDRA SHARMA	2022-12-14	Final Closure	Grievance is closed.
12	DHRES/E/2021/01330	Akash Das	2021-11-18	Final Closure	Grievance is closed.
13	DHRES/E/2021/01335	Akash Das	2021-11-18	Final Closure	Grievance is closed.
14	DOCAF/E/2019/04514	Lakshya	2020-09-01	Final Closure	Grievance is closed.
15	DOCAF/E/2020/01309	AMRIT PRAKASH	2020-04-13	Final Closure	Grievance is closed.
16	DOCAF/P/2021/00139	Vidhi Sharma	2021-08-26	Final Closure	Grievance is closed.
17	DOCAF/P/2021/00171	S Gupta BACHAO NGO	2021-10-25	Final Closure	Grievance is closed.
18	DOCAF/P/2021/00224	Shyam Sunder Agarwal	2021-10-22	Final Closure	Grievance is closed.
19	DOCAF/P/2021/00229	Ms Nidhi Varma	2021-11-23	Final Closure	Grievance is closed.


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20	DOCAF/P/2021/00231	Naveen Kumar	2021-11-22	Final Closure	Grievance is closed.
21	DOFPI/E/2020/00229	Vijaygarg	2020-07-16	Final Closure	Grievance is closed.
22	DOFPI/E/2021/00040	Vikash	2021-02-09	Final Closure	Grievance is closed.
23	DOFPI/E/2021/00759	Avnish Rana	2021-12-08	Final Closure	Grievance is closed.
24	DOURD/P/2022/00110	Shri Bam Bam maharaj Nuhatiya	2022-04-25	Final Closure	Grievance is closed.
25	GNCTD/E/2019/07536	Ankit	2020-09-01	Final Closure	Grievance is closed.
26	GNCTD/E/2020/04295	SUNDEEP	2020-05-23	Final Closure	Grievance is closed.
27	GNCTD/E/2020/05777	SURESH KUMAR GUPTA	2020-06-23	Final Closure	Grievance is closed.
28	GNCTD/E/2020/06444	Mohd Aftab Alam	2020-07-05	Final Closure	Grievance is closed.
29	GNCTD/E/2020/07407	Mehraj Ali	2020-07-22	Final Closure	Grievance is closed.
30	GNCTD/E/2020/08968	Harpal Singh Rana	2020-09-08	Final Closure	Grievance is closed.
31	GNCTD/E/2020/09971	Suman garg	2020-10-15	Final Closure	Grievance is closed.
32	GNCTD/E/2020/10181	Yadav Brothers	2020-10-24	Final Closure	Grievance is closed.
33	GNCTD/E/2021/00351	Hardeep Singh	2021-01-18	Final Closure	Grievance is closed.
34	GNCTD/E/2021/02148	Divesh Sehra	2021-03-25	Final Closure	Grievance is closed.
35	GNCTD/E/2021/02381	Santosh Kumar	2021-04-06	Final Closure	Grievance is closed.
36	GNCTD/E/2021/03325	AHTESHAM KHAN	2021-05-12	Final Closure	Grievance is closed.
37	GNCTD/E/2021/04034	NARENDRA KUMAR	2021-06-09	Final Closure	Grievance is closed.
38	GNCTD/E/2021/05304	joginder Kumar lamba	2021-07-14	Final Closure	Grievance is closed.
39	GNCTD/E/2021/07474	dharam pal	2022-12-06	Final Closure	Grievance is closed.
40	GNCTD/E/2021/07979	Champa kakkar	2021-09-20	Final Closure	Grievance is closed.
41	GNCTD/E/2021/10305	Akash Das	2021-11-18	Final Closure	Grievance is closed.
42	GNCTD/E/2021/10352	Akash Das	2021-11-18	Final Closure	Grievance is closed.


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43	GNCTD/E/2021/11038	RAJ KUMAR	2021-12-15	Final Closure	Grievance is closed.
44	GNCTD/E/2022/01057	Ajay Kumar Jain	2022-02-01	Final Closure	Grievance is closed.
45	GNCTD/E/2022/01380	MAHENDER SINGH	2022-02-15	Final Closure	Grievance is closed.
46	GNCTD/E/2022/02739	Akash Das	2022-03-24	Final Closure	Grievance is closed.
47	GNCTD/E/2022/04207	SHELENDER KUMAR	2022-05-11	Final Closure	Grievance is closed.
48	GNCTD/E/2022/04370	Akash Das	2022-05-18	Final Closure	Grievance is closed.
49	GNCTD/E/2022/09721	Sanjay Singh	2022-10-07	Final Closure	Grievance is closed.
50	GNCTD/E/2022/10044	Nitesh Kathpal	2022-10-26	Final Closure	Grievance is closed.
51	GNCTD/E/2022/10639	SONU SHARMA	2022-11-21	Pending	1. Directorate of Prevention of food adulteration
52	GNCTD/E/2022/11230	MITESH KUMAR JHA	2022-12-19	Final Closure	Grievance is closed.
53	GNCTD/E/2023/0000332	Basant Kumar	2023-01-16	Final Closure	Grievance is closed.
54	GOVAR/E/2022/00249	Harpal Singh Rana	2022-07-06	Final Closure	Grievance is closed.
55	GOVAR/E/2022/00255	Harpal Singh Rana	2022-07-06	Final Closure	Grievance is closed.
56	GOVAR/E/2022/00256	Harpal Singh Rana	2022-07-06	Final Closure	Grievance is closed.
57	GOVAR/E/2022/00264	Harpal Singh Rana	2022-07-06	Final Closure	Grievance is closed.
58	GOVHY/E/2019/04300	CA Deepak Sharma	2020-11-05	Final Closure	Grievance is closed.
59	GOVHY/E/2020/00778	Akshay Kumar Malhotra	2020-09-01	Final Closure	Grievance is closed.
60	GOVHY/E/2022/05135	Harpal Singh Rana	2022-07-06	Final Closure	Grievance is closed.
61	MINHA/E/2022/02737	MAHENDER SINGH	2022-02-15	Final Closure	Grievance is closed.
62	MINHA/E/2022/08788	Harpal Singh Rana	2022-07-06	Final Closure	Grievance is closed.
63	MOLBR/E/2021/55922	Akash Das	2021-11-18	Final Closure	Grievance is closed.
64	PMOPG/D/2019/0238326	Shri RAM NIHAR YADAV	2021-09-03	Final Closure	Grievance is closed.
65	PMOPG/D/2020/0132393	Shri NARAYAN DEV MISHRA	2020-07-28	Final Closure	Grievance is closed.


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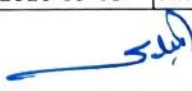
66	PMOPG/D/2020/0175993	Shri PANKAJ AGGARWAL	2020-08-25	Final Closure	Grievance is closed.
67	PMOPG/D/2020/0229112	Smt KAMLESH KUMARI MITTAL	2020-10-13	Final Closure	Grievance is closed.
68	PMOPG/D/2020/0229115	Smt KAMLESH KUMARI MITTAL	2020-11-20	Final Closure	Grievance is closed.
69	PMOPG/D/2020/0278165	Shri ROHIT KUMAR	2021-05-18	Final Closure	Grievance is closed.
70	PMOPG/D/2020/0314170	Shri SHAHANAWAJ	2021-01-07	Final Closure	Grievance is closed.
71	PMOPG/D/2021/0100895	Shri GHANSHYAM GUPTA	2021-08-06	Final Closure	Grievance is closed.
72	PMOPG/D/2021/0100897	Shri GHANSHYAM GUPTA	2021-04-06	Final Closure	Grievance is closed.
73	PMOPG/D/2021/0137344	Shri SWDESH BANSAL	2021-06-21	Final Closure	Grievance is closed.
74	PMOPG/D/2021/0152398	Shri SWADESH BANSAL	2021-07-12	Final Closure	Grievance is closed.
75	PMOPG/D/2021/0156526	Shri SHYAM SUNDER	2021-11-22	Final Closure	Grievance is closed.
76	PMOPG/D/2021/0157866	Shri SUNIL YADAV	2021-07-20	Final Closure	Grievance is closed.
77	PMOPG/D/2021/0170886	Ms. SUNITA DUGGAL	2021-07-30	Final Closure	Grievance is closed.
78	PMOPG/D/2021/0172322	Shri ANONYMOUS	2021-08-02	Final Closure	Grievance is closed.
79	PMOPG/D/2021/0174393	ANONYMOUS	2021-08-06	Final Closure	Grievance is closed.
80	PMOPG/D/2021/0174929	Shri NAVEEN KUMAR	2021-08-06	Final Closure	Grievance is closed.
81	PMOPG/D/2021/0193863	Shri ASHOK SHARMA	2021-10-25	Final Closure	Grievance is closed.
82	PMOPG/D/2021/0193868	Shri ASHOK SHARMA	2021-08-25	Final Closure	Grievance is closed.
83	PMOPG/D/2021/0243169	Shri SUSHIL SRIVASTAVA	2021-11-23	Final Closure	Grievance is closed.
84	PMOPG/D/2021/0297662	Shri SIMRAN GUPTA	2021-12-13	Final Closure	Grievance is closed.
85	PMOPG/D/2021/0302731	Shri DINESH	2021-12-16	Final Closure	Grievance is closed.
86	PMOPG/D/2021/0313489	Shri NEERAJ SHEKHAR	2021-12-28	Final Closure	Grievance is closed.
87	PMOPG/D/2022/0065917	Shri RADHEY SHYAM GUPTA	2022-03-30	Final Closure	Grievance is closed.
88	PMOPG/D/2022/0066447	Shri BAM BAM MAHARAJ NAUHATIA	2022-03-30	Final Closure	Grievance is closed.


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89	PMOPG/D/2022/0102756	Shri NAVEEN JAIN	2022-05-18	Final Closure	Grievance is closed.
90	PMOPG/D/2022/0144009	Shri AMIT KUMAR	2022-06-28	Final Closure	Grievance is closed.
91	PMOPG/D/2022/0236370	Shri RANJIT SINGH RATHORE	2022-10-19	Final Closure	Grievance is closed.
92	PMOPG/D/2022/0283838	Shri RAJESH KUMAR	2022-12-19	Final Closure	Grievance is closed.
93	PMOPG/D/2022/0285872	Shri SWADESH BANSAL	2022-12-21	Pending	1. Directorate of Prevention of food adulteration
94	PMOPG/D/2022/0286554	Shri RAJESH KUMAR	2022-12-26	Final Closure	Grievance is closed.
95	PMOPG/D/2023/0061840	Shri S P GUPTA	2023-03-31	Final Closure	Grievance is closed.
96	PMOPG/E/2019/0606240	Harpal Singh Rana	2021-01-20	Final Closure	Grievance is closed.
97	PMOPG/E/2020/0140101	Bhushan Bhatt	2020-04-03	Final Closure	Grievance is closed.
98	PMOPG/E/2020/0263240	Praveen Daga	2020-05-13	Final Closure	Grievance is closed.
99	PMOPG/E/2020/0336413	yamini Arora	2022-10-27	Final Closure	Grievance is closed.
100	PMOPG/E/2020/0358839	ARUN GUPTA	2020-05-24	Final Closure	Grievance is closed.
101	PMOPG/E/2020/0379984	crime prevention council	2021-07-02	Final Closure	Grievance is closed.
102	PMOPG/E/2020/0397096	Jatin Mehta	2020-05-10	Final Closure	Grievance is closed.
103	PMOPG/E/2020/0411389	yamini Arora	2020-06-21	Final Closure	Grievance is closed.
104	PMOPG/E/2020/0441586	VIVEK SAWHNEY ADVOCATE	2020-06-08	Final Closure	Grievance is closed.
105	PMOPG/E/2020/0444463	VIVEK SAWHNEY ADVOCATE	2020-06-10	Final Closure	Grievance is closed.
106	PMOPG/E/2020/0462979	VIVEK SAWHNEY ADVOCATE	2020-06-03	Final Closure	Grievance is closed.
107	PMOPG/E/2020/0667313	kalyan gupta	2020-07-27	Final Closure	Grievance is closed.
108	PMOPG/E/2020/0683054	yamini Arora	2020-09-02	Final Closure	Grievance is closed.
109	PMOPG/E/2020/0873570	RAJEEV GIRDHAR	2020-09-29	Final Closure	Grievance is closed.
110	PMOPG/E/2020/0955903	Rohit Mukherjee	2020-11-07	Final Closure	Grievance is closed.
111	PMOPG/E/2021/0092252	Sasidharan KM	2021-02-17	Final Closure	Grievance is closed.


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112	PMOPG/E/2021/0230698	VIVEK SAWHNEY ADVOCATE	2021-04-09	Final Closure	Grievance is closed.
113	PMOPG/E/2021/0283967	VIVEK SAWHNEY ADVOCATE	2022-12-05	Final Closure	Grievance is closed.
114	PMOPG/E/2021/0359768	VIVEK SAWHNEY ADVOCATE	2021-05-21	Final Closure	Grievance is closed.
115	PMOPG/E/2021/0384328	Manish Arora	2021-08-05	Final Closure	Grievance is closed.
116	PMOPG/E/2021/0385647	Shyam paswan	2021-08-05	Final Closure	Grievance is closed.
117	PMOPG/E/2021/0411151	Akash Das	2021-06-18	Final Closure	Grievance is closed.
118	PMOPG/E/2021/0459364	Harpal Singh Rana	2021-11-22	Final Closure	Grievance is closed.
119	PMOPG/E/2021/0520612	Harpal Singh Rana	2021-10-05	Final Closure	Grievance is closed.
120	PMOPG/E/2021/0521367	Manish Arora	2022-04-04	Final Closure	Grievance is closed.
121	PMOPG/E/2021/0521640	MOHD IQBAL	2021-09-27	Final Closure	Grievance is closed.
122	PMOPG/E/2021/0552031	Nitin Shorawal	2021-11-03	Final Closure	Grievance is closed.
123	PMOPG/E/2021/0575047	MOHD IQBAL RWA DELHI BHAGIDARI	2021-11-24	Final Closure	Grievance is closed.
124	PMOPG/E/2021/0579321	sanjay arora	2021-12-16	Final Closure	Grievance is closed.
125	PMOPG/E/2022/0014735	MOHAMMAD ARIF KHAN	2022-01-22	Final Closure	Grievance is closed.
126	PMOPG/E/2022/0041780	Sanjeev	2022-02-08	Final Closure	Grievance is closed.
127	PMOPG/E/2022/0187278	Deepak Jindal	2022-07-19	Final Closure	Grievance is closed.
128	PMOPG/E/2022/0281490	NIKHIL JAIN	2022-10-25	Final Closure	Grievance is closed.
129	PMOPG/E/2022/0341590	Kunal	2022-12-29	Final Closure	Grievance is closed.
130	PRSEC/E/2020/02707	JAGANNATH MAHAPATRA	2020-06-02	Final Closure	Grievance is closed.
131	PRSEC/E/2020/09182	Jeevan Kumar Mittal	2020-05-12	Final Closure	Grievance is closed.
132	PRSEC/E/2020/09791	Jeevan Kumar Mittal	2020-05-21	Final Closure	Grievance is closed.
133	PRSEC/E/2020/14400	Jeevan Kumar Mittal	2020-07-08	Final Closure	Grievance is closed.
134	PRSEC/E/2020/17790	Jeevan Kumar Mittal	2020-09-03	Final Closure	Grievance is closed.


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135	PRSEC/E/2022/01544	Jeevan Kumar Mittal	2022-01-25	Final Closure	Grievance is closed.
136	PRSEC/E/2022/01545	Jeevan Kumar Mittal	2022-01-25	Final Closure	Grievance is closed.
137	PRSEC/E/2022/26560	राजन यादव अर्थी बाबा	2022-09-09	Final Closure	Grievance is closed.
138	PRSEC/E/2023/0004693	Basant kumar	2023-02-27	Final Closure	Grievance is closed.


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